

NCKU TWAREN SSL VPN Service instructions

Instructions I :

* Note: If the computer has an old VPN program (such as Juniper) or other VPN software installed, it is recommended to remove it first.

1. Please open your browser (eg Safari) and enter the following URL :
<https://ncku.twaren.net>



The screenshot shows the login page for NCKU SSL VPN. It features the NCKU logo and name at the top. Below the logo, it says "Welcome to NCKU SSL VPN". There are three input fields: "帳號 / Username", "密碼 / Password", and "身份 / Realm". The "身份 / Realm" dropdown menu is set to "教職員/Staff". To the right of the input fields, there is a instruction in Chinese: "請選擇您的身份，並輸入職員證號或學號登入。" and in English: "Please select your identity and enter your staff number or student ID to log in." At the bottom, there is a "Sign In" button.

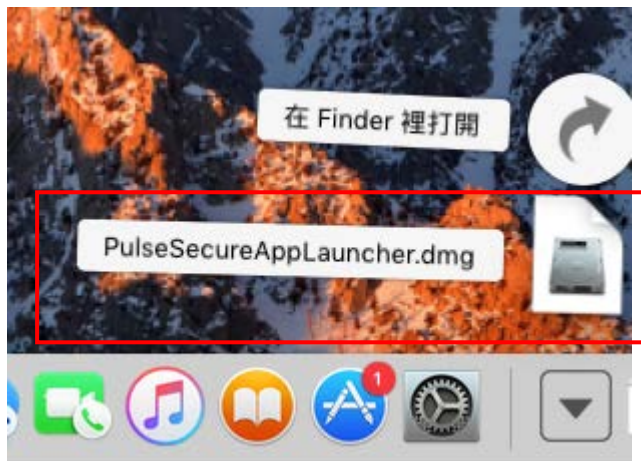
2. Please enter your employee number or student number(Cheng-Kung Portal) and choose your identity.



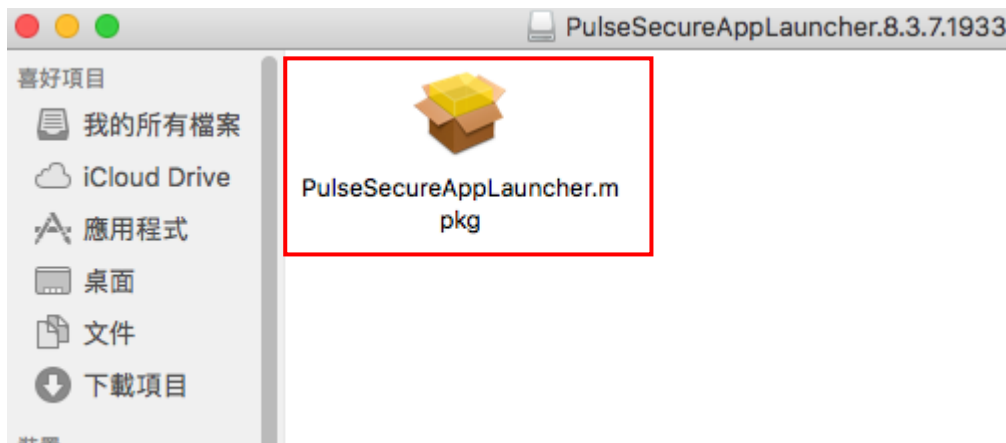
The screenshot shows the same login page as above, but with the "身份 / Realm" dropdown menu open. The dropdown menu lists four options: "教職員/Staff" (checked), "學生/Student", "其他/Others", and "PISA". The instruction text remains the same as in the previous screenshot.

- If you are staff, please select 「教職員/Staff」
- If you are student, please select 「學生/Student」
- If you are not the above, please select 「其他/Other」。

4. Press “下載” (Download) .



Click the *.dmg file.

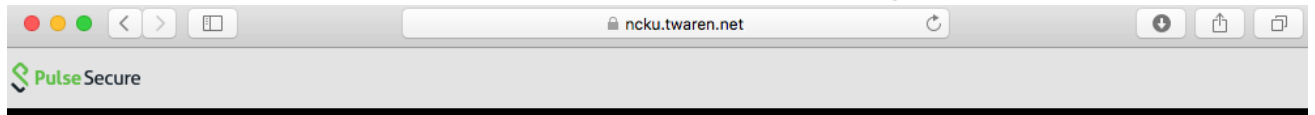




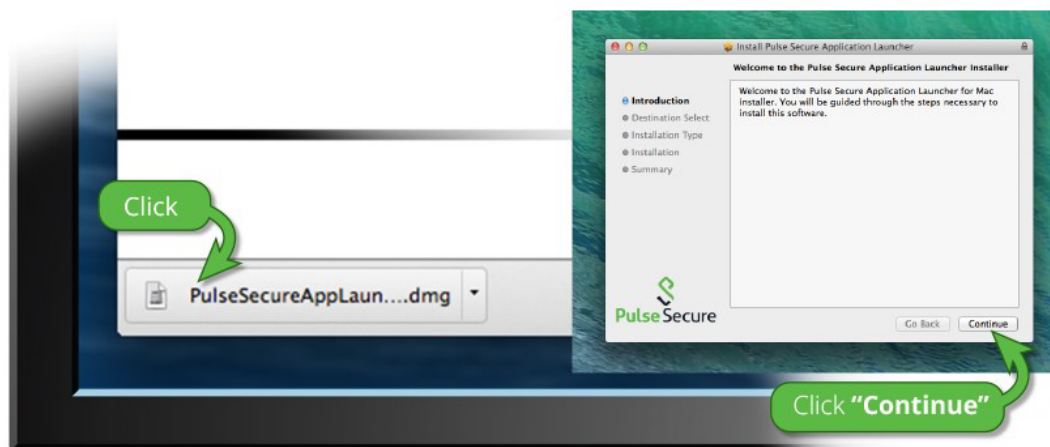


Click “close” .

5. After installation, press "此處"(Here) start the program .

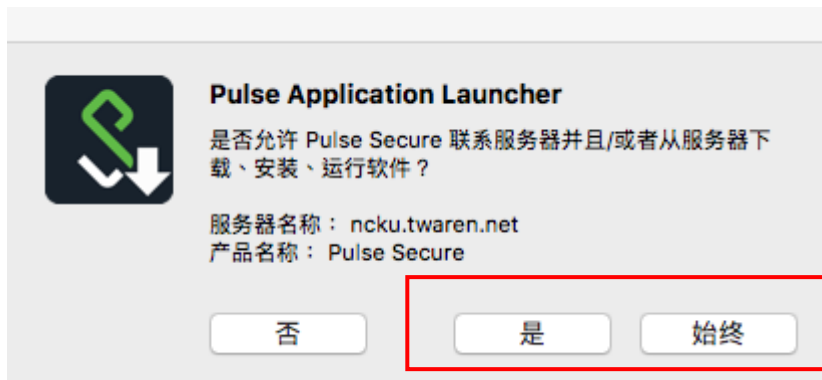


應用程式啟動程式下載完成後，請按照下列安裝步驟操作。

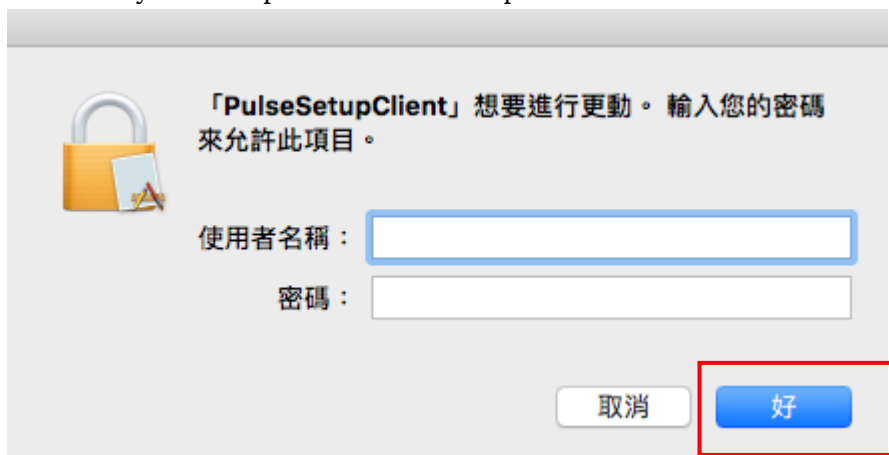


完成上述步驟之後，請按一下**此處**以繼續 Pulse 的啟動作業。
在安裝程序中，我們建議選擇 [記住] 和 [永遠]。

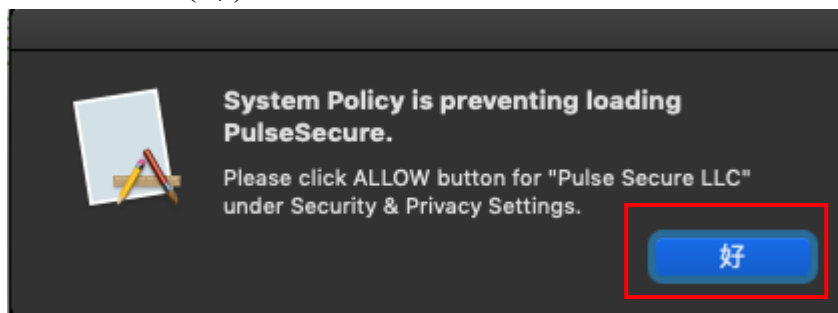
6. Press “是” (yes) or “始終” (always).



7. Enter your computer username&password.



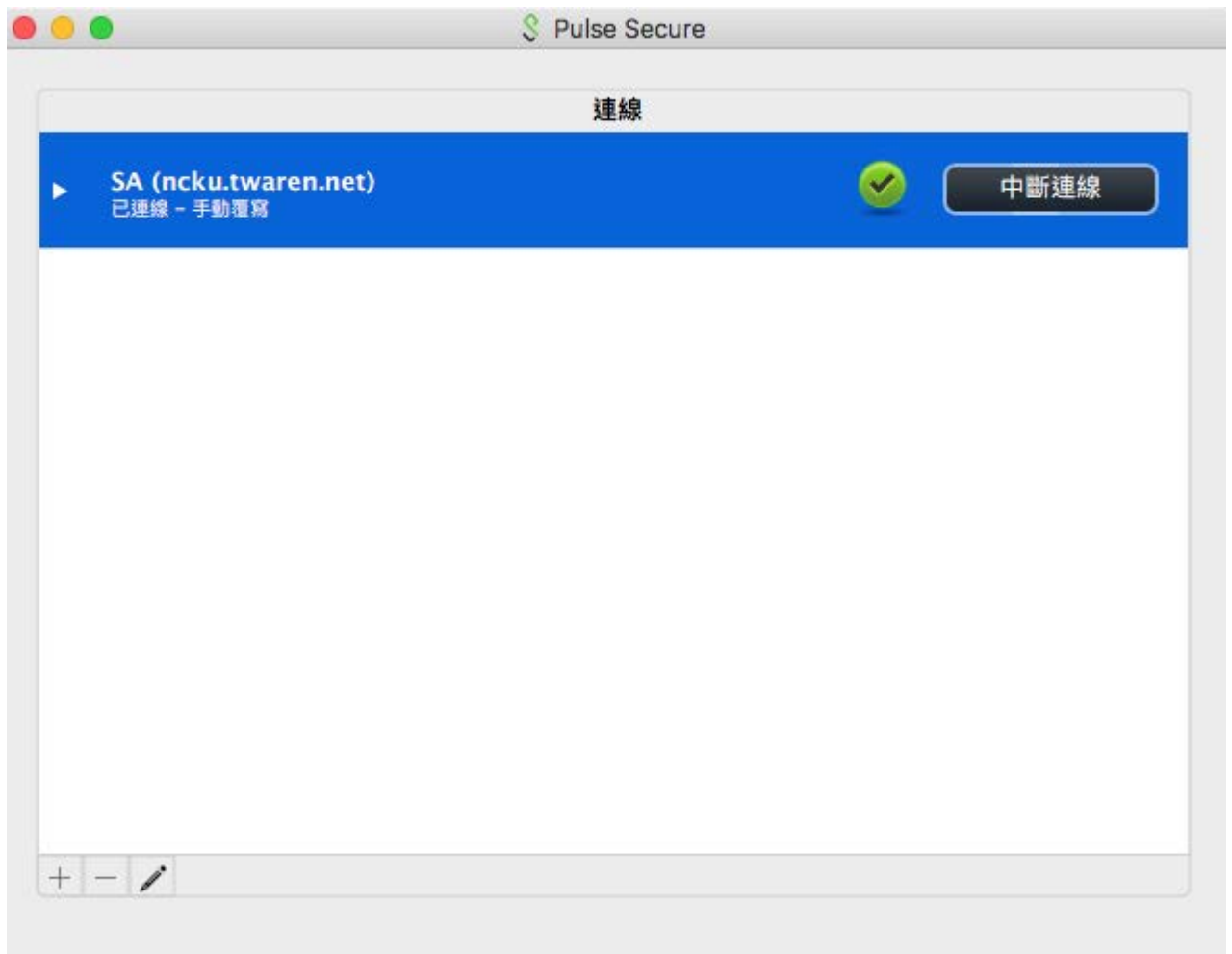
8. Press ok(好)



Press “allow”

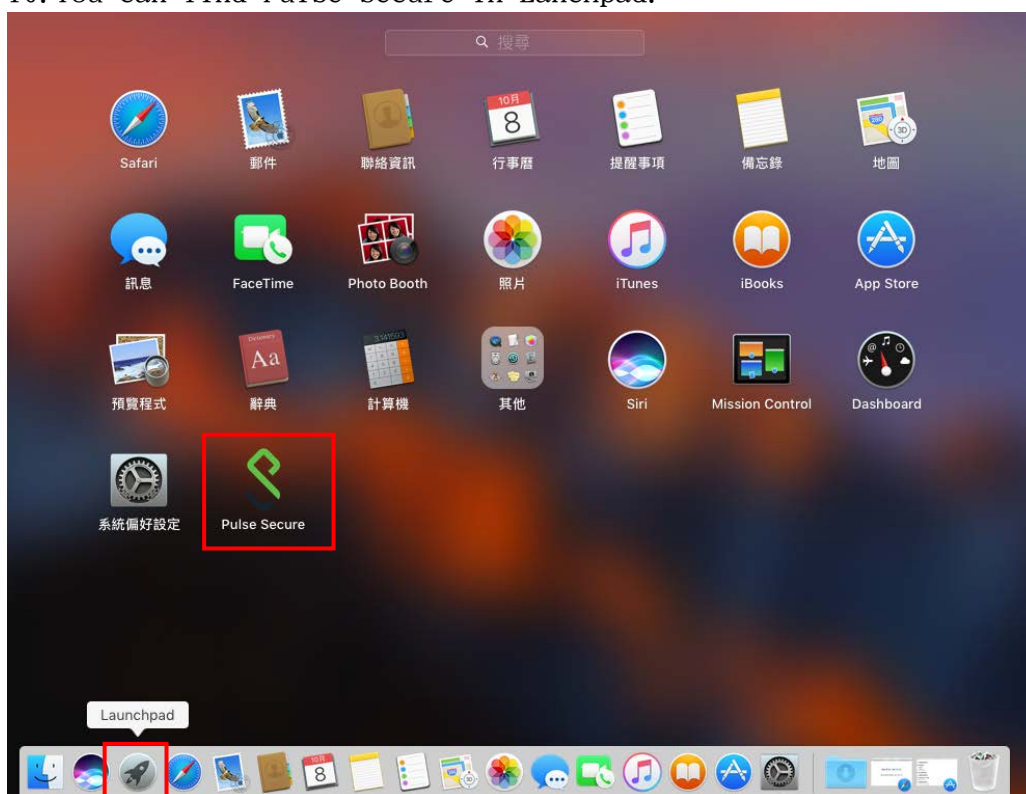


9. After the connection is successful, this screen appears, indicating that the connection is successful.



If you want disconnect , press 「中斷連線」(disconnect).

10. You can find Pulse Secure in Lanchpad.



Instructions II : installation file

(If there is a problem with web login, you only need to refer to the following methods)

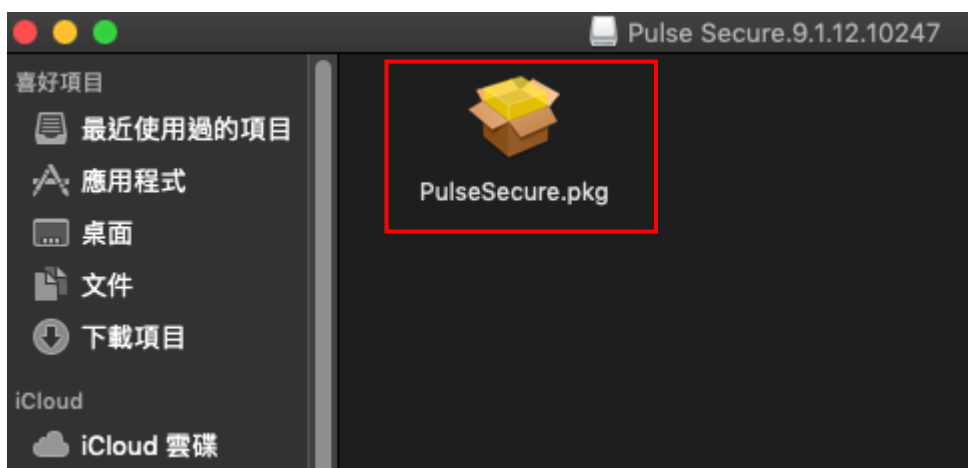
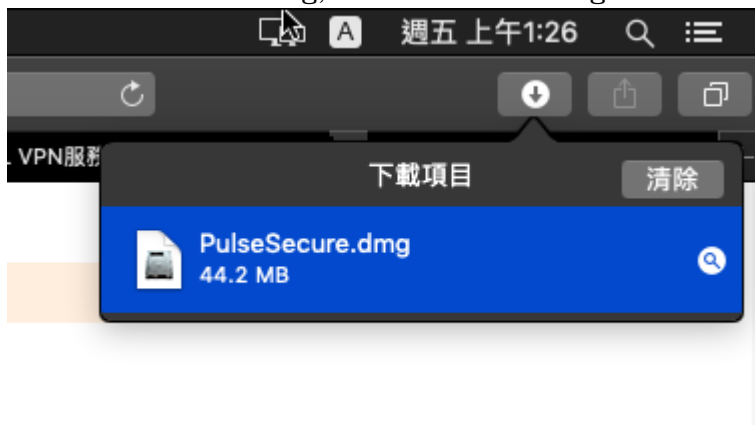
1. Go to the SSL VPN description page of the Computer Center and download the MacOS installation file

<https://cc.ncku.edu.tw/p/412-1002-7637.php?Lang=en>

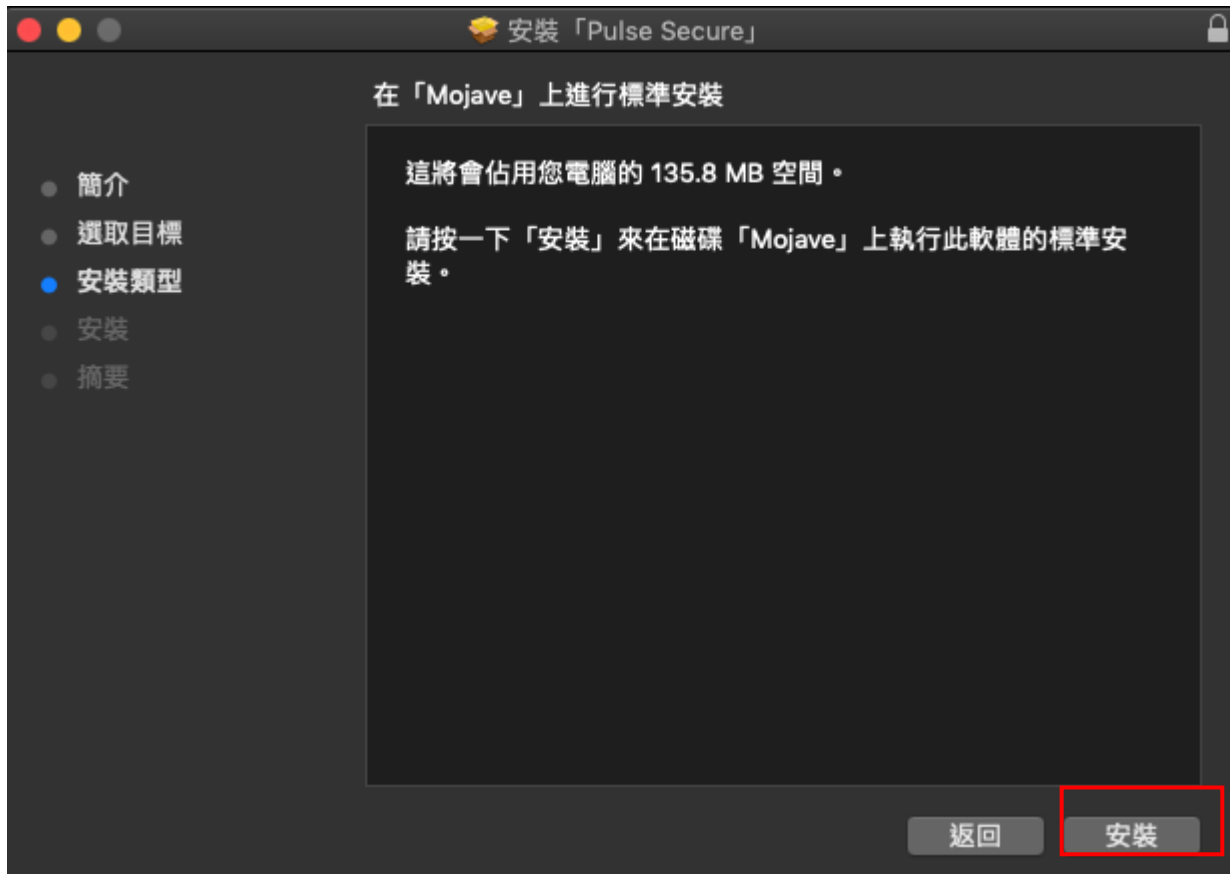
Installer Download

- Pulse Secure Installer (Windows 64-bit) [Download]
- Pulse Secure Installer (Windows 32-bit) [Download]
- Pulse Secure Installer (MacOS) [Download]
- Pulse Secure Installer (Linux) CentOS/RHEL platforms [Download]
- Pulse Secure Installer (Linux) Ubuntu/Debian platforms [Download]

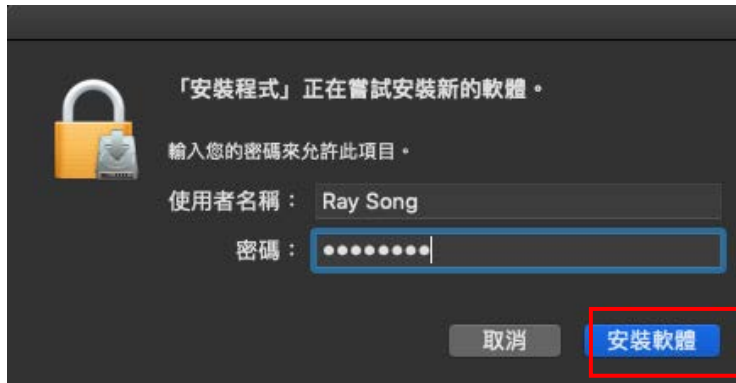
2. After downloading, execute the .dmg file



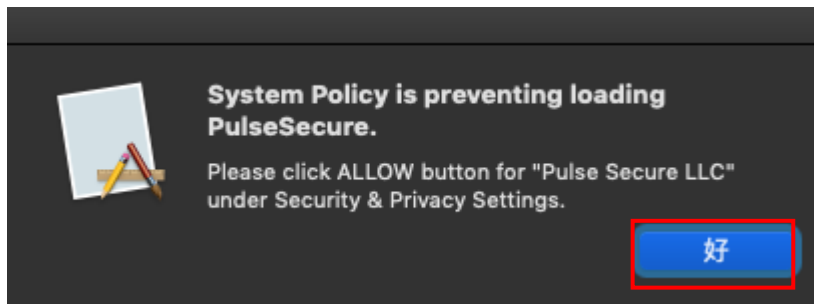
3. Press continue



4. Enter Computer PW



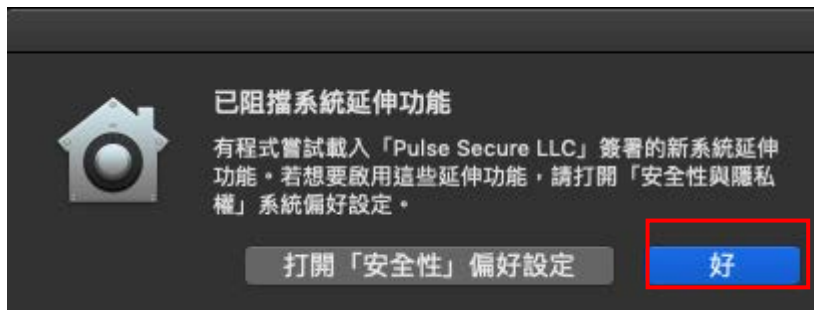
5. Press ok



Press ok



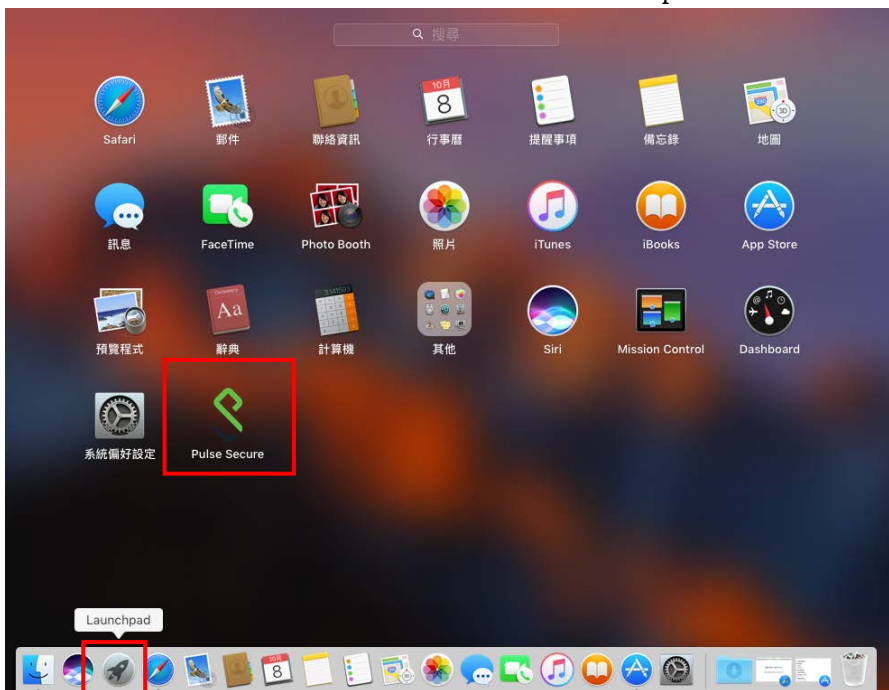
Press ok



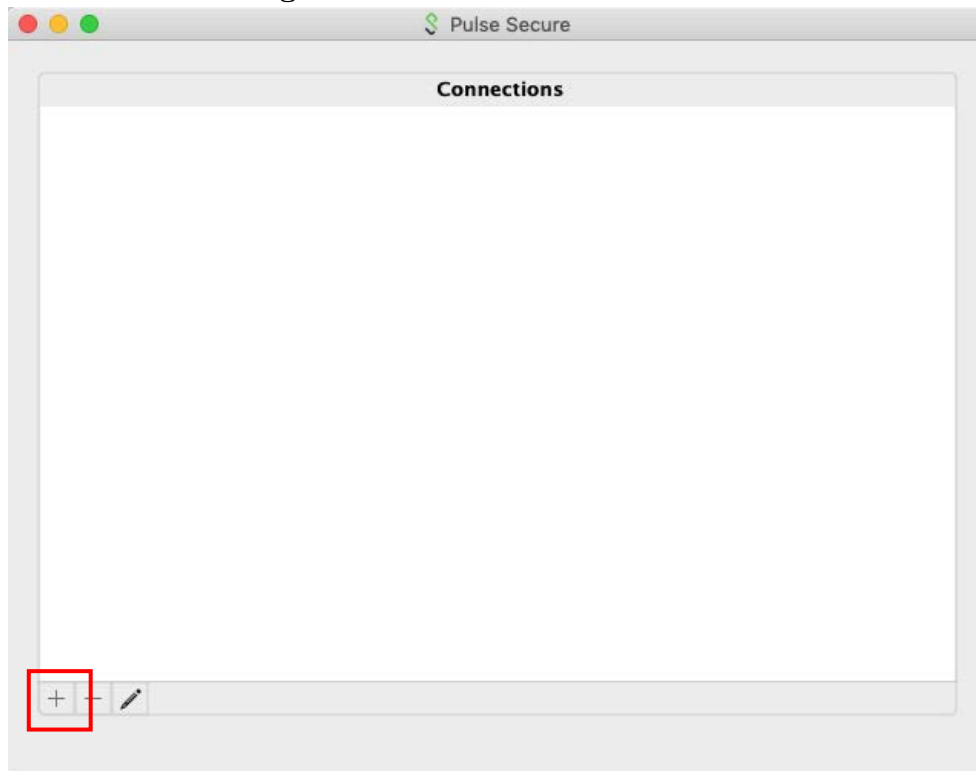
Press allow



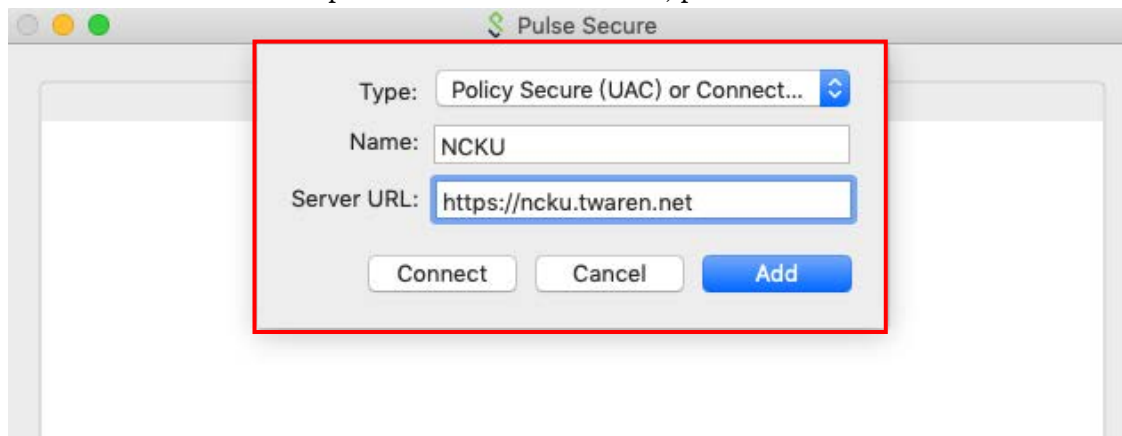
6. The Pulse Secure can be found in Lanchpad.



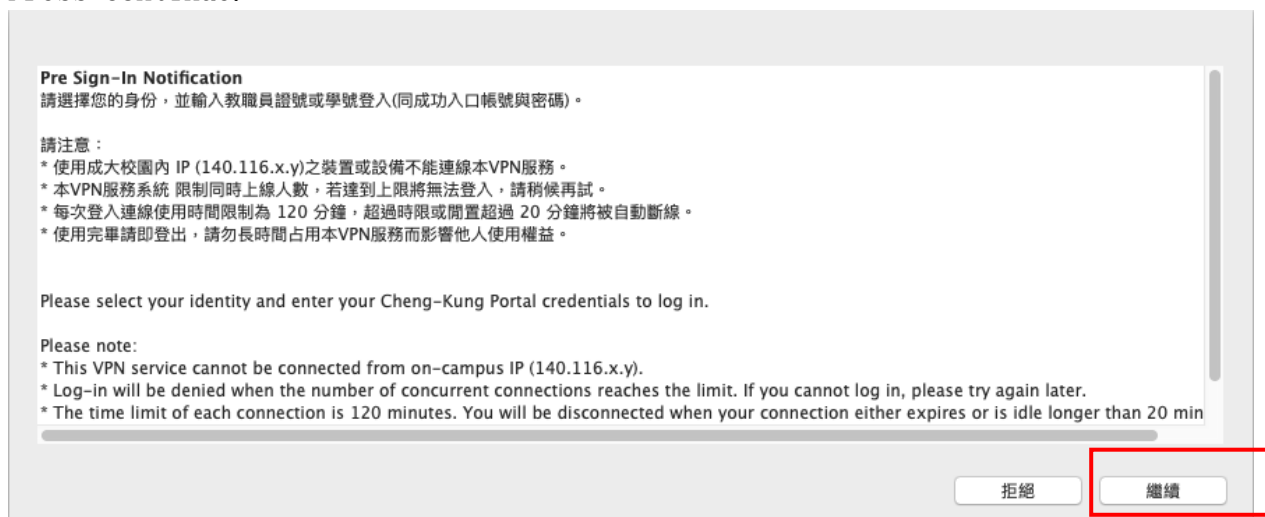
7. Click the + sign to create a connection



Name : NCKU 、 URL : https://ncku.twaren.net , press Add



Press continue.



8. Select identity, click "Connect"

此連線需要選取領域

選取領域

領域

教職員/Staff
學生/Student
其他/Others

儲存設定

取消 **連線**

9. input the Cheng-Kung portal ID&PW

NCKU

使用者名稱 :

密碼 :

儲存設定

取消 連線

10. The green light means your' re connected

